



## **The Poly is now offering Membership auto-renewal!**

### **What is it?**

We have recently added an exciting new feature to our Individual and Joint Membership packages, which will allow you to continually support The Poly on a rolling basis, without the administration required to renew each year! There is no contract, and you can change your mind at any time. This can be arranged at the box office/Guild shop counter, or alternatively over the telephone or online.

### **How does it work?**

If you choose to auto-renew, you will receive an email notification around the time of the renewal to say your card will soon be charged (with instructions for you to turn the auto-renew off if you don't wish this to happen).

You will then receive another email to let you know when your card has been successfully charged and your membership renewed.

For the payment to be taken each year, the card you use to pay will need to be stored and assigned as your membership payment card. All stored card details are held securely with your card number encrypted.

### **Can you cancel this online?**

You can turn auto-renew on or off against your online account under the 'My Membership' tab. If you turn it on, you will be asked to enter your card details for the payment to be taken when the auto-renewal takes place.

### **Why?**

By opting to auto-renew you will not only save yourself time and energy spent manually renewing each year, but you'll also help The Poly by enabling our small team to spend even more time creating amazing shows and events for you to enjoy!

Thank you, as always, for your support.

*The Poly Team*